

Features of Suzuki Ride Connect

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1. ABOUT APPLICATION

The Suzuki Ride Connect application is designed to enhance the riding experience of customers with useful features wirelessly.

The application connects to the Digital Instrument Cluster via **Bluetooth®** and helps user to search and navigate, record their trips, locate the last parked location, share trips etc.

The Suzuki Ride Connect application can be downloaded from the Google Play Store and Apple App Store.

Compatible OS: For Android Version 10.0 and - above, For iOS - Version 13.0 and above



(For Android)



(For iOS)

User can download the application by scanning the QR Code.



Note

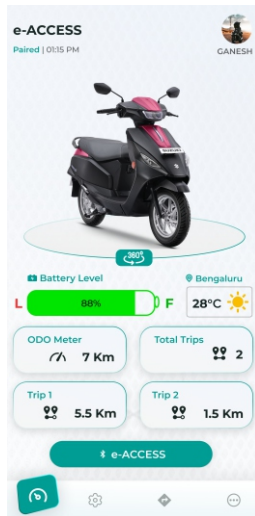
Please ensure that the smartphone's system default language is set to English for smooth operation of the SRC application.



Note

Suzuki Ride Connect is available for all Suzuki Models.
Access 125 and Burgman Street launched before March 2023 are compatible with Android Only.

QR Code is a registered trademark of DENSO WAVE INCORPORATED.



2. SUZUKI RIDE CONNECT APPLICATION FEATURES

Users can enable/disable features :

- Incoming Call Notifications on Digital Instrument Cluster.
 - SIM Calls and WhatsApp Calls
 - Missed Call Display (Count and Last Caller Information) on Digital Instrument Cluster.
- Incoming Text Messages Notifications on Digital Instrument Cluster.
 - SMS and WhatsApp
 - Un-Read Text Message Display (Count and Last Sender Information) on Digital Instrument Cluster.
- Calendar Alerts on the Digital Instrument Cluster
- Weather Alerts on the Digital Instrument Cluster
- Traffic Alerts on the Digital Instrument Cluster
- Auto-Reply SMS to the Caller while riding

User can set:

- Speed Exceeding alert on Digital Instrument Cluster.
- Turn-by-Turn Navigation on Digital Instrument Cluster.
- Periodic Vehicle Service Alerts in Mobile Application
- Digital Wallet Alerts in Mobile Application.

User can view:

- Energy Consumption on the Mobile Application
- Recent and Favourite Trips for re-usage or sharing purpose.
- Smartphone Battery and Network Signal information on Digital Instrument Cluster.
- Auto Synchronization of the Clock on Digital Instrument Cluster.



Disclaimer:

*Missed Calls, Un-Read SMS Count, Last Caller/Sender information, Auto-Reply SMS and Network Signal information features are supported in Android only, not available for iOS.

- Calendar Alerts & Rain Alerts are available for New Access (2025) model
- Weather Alerts & Traffic Alerts are available for Access – TFT Edition & e-ACCESS.
- Application must be connected to Digital Instrument cluster for alerts to appear.



Note

The communication between the Smartphone and Digital Instrument Cluster is Bluetooth Low Energy (Ver. 4.2 and above).


Android and Google Play are trademarks of Google LLC

Bluetooth word mark and logos are registered trademarks owned by Bluetooth SIG.

Other trademarks and trade names are those of their respective owners, App Store badge is a trademark of Apple Inc.

3. APPLICATION INSTALLATION PROCESS

The user can download and install the "Suzuki Ride Connect" application from respective stores by following given steps:

- Open Google Play Store/Apple App Store on target handset.
- Search for "Suzuki Ride Connect". 
- Follow on-screen instructions to install the application

Access Permissions for Application:

Users need to allow the following Access Permissions for using Suzuki Ride Connect Application. Users need to click on "Allow" button for granting:

- 3.1 Media Access Permission
- 3.2 Location Access Permission
- 3.3 Bluetooth Access Permission
- 3.4 Contacts Access Permission
- 3.5 Call Logs Access Permission
- 3.6 SMS Access Permission
- 3.7 Calendar Access Permission
- 3.8 Microphone Access Permission
- 3.9 Periodic Vehicle Service Alerts & Digital Wallet Notification Access Permission

3.1 Media Access Permission

Media Access Permission allows the vehicle to access media files, including the camera and gallery, stored on the smartphone.

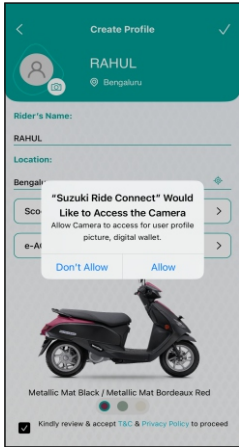


Figure 3.1(1)(iOS)

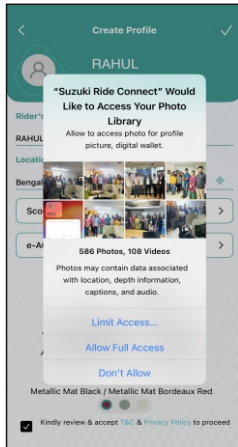


Figure 3.1(2)(iOS)

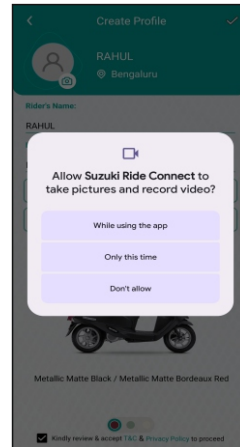


Figure 3.1(3)(Android)

3.2 Location Access Permission

Location Access Permission provides location data for features like turn-by-turn navigation, traffic alerts, and weather updates.

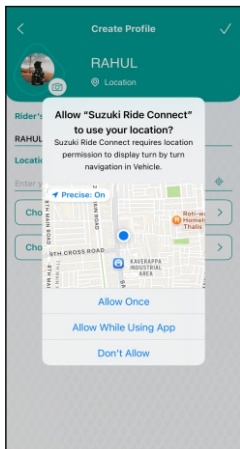


Figure 3.2(1)(iOS)

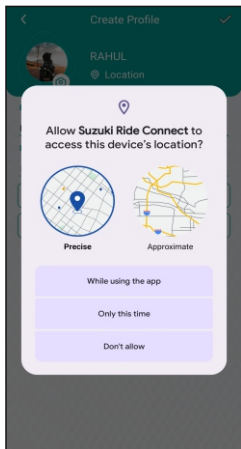


Figure 3.2(2)(Android)

3.3 Bluetooth Access Permission

Bluetooth access permission allows to establish and maintain a wireless connection between the vehicle and the smartphone for features such as phone battery status, incoming call alerts, and app integration.

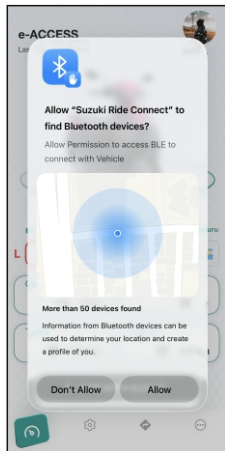


Figure 3.3(1)(iOS)

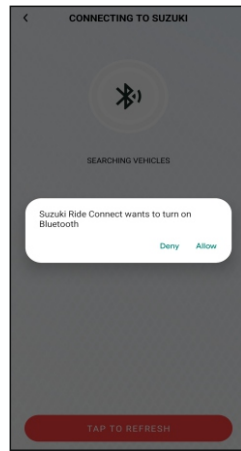


Figure 3.3(2)(Android)

3.4 Contact Access Permission

Contact access permission allows access to the phone's contact list to display contact names during incoming calls on the Digital Instrument cluster.

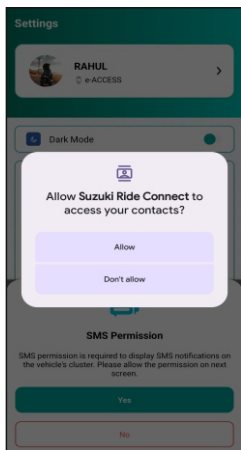


Figure 3.4



Note

Contact Access Permission is available for Android, not available for iOS.

3.5 Call Logs Access Permission

Call Logs Access Permission allows the system to show recent incoming and missed calls on the Digital Instrument cluster.

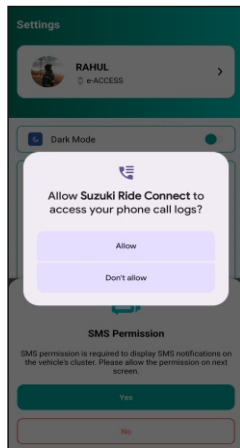


Figure 3.5(1)

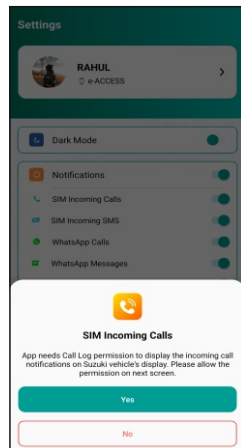


Figure 3.5(2)

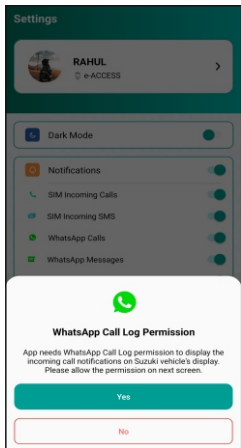


Figure 3.5(3)



Call Logs Access Permission is available for Android , not available for iOS.

3.6 SMS Access Permission

SMS Access Permission allows the system to display recent incoming messages on the Digital Instrument cluster.

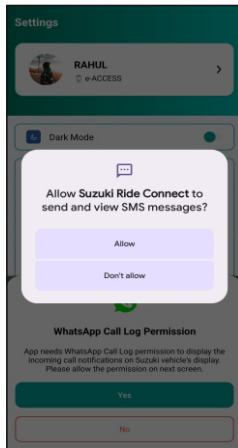


Figure 3.6(1)

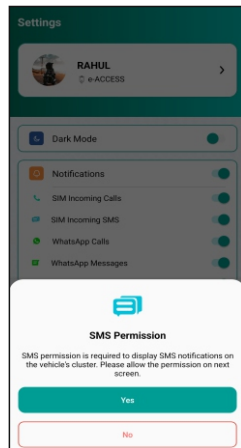


Figure 3.6(2)

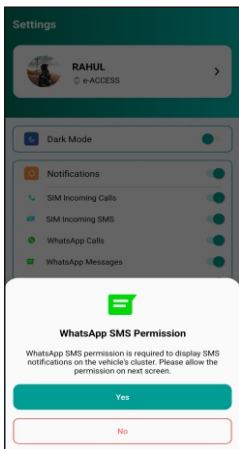


Figure 3.6(3)



Note

SMS Access Permission is available for Android , not available for iOS.

3.7 Calendar Access Permission

Calendar Access Permission provides access to calendar events for reminders and displays meeting schedules on the Digital Instrument cluster.

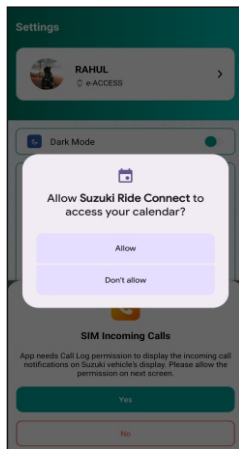


Figure 3.7(1)



Note

Calendar Alerts can only be toggled in Android, not available for iOS

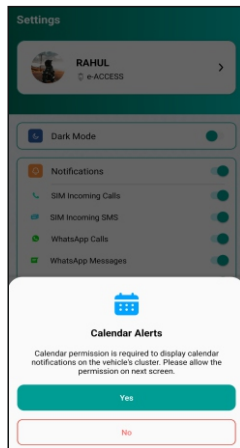


Figure 3.7(2)

3.8 Microphone Access Permission

Microphone Access Permission is required to capture the user's voice input when performing voice-based navigation searches.

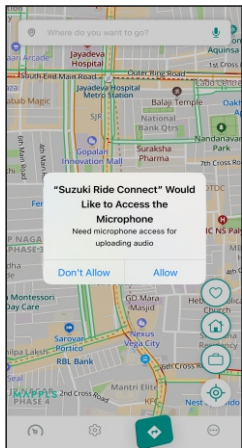


Figure 3.8(1)(iOS)

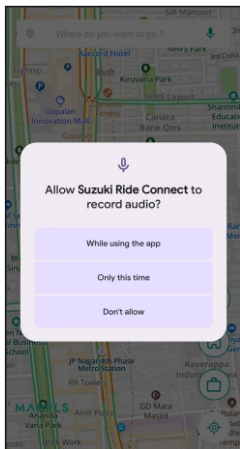


Figure 3.8(2)(Android)

3.9 Periodic Vehicle Service Alerts & Digital Wallet Notification Access Permission

This permission allows notifications to inform the user about important updates, such as periodic vehicle service reminders and digital wallet alerts. Sound permission is required to play notification sounds, ensuring the user promptly notices these alerts.

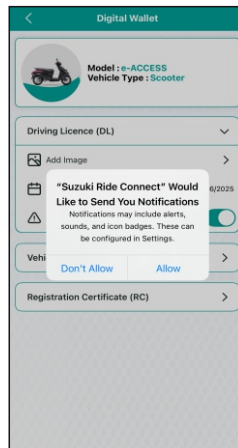


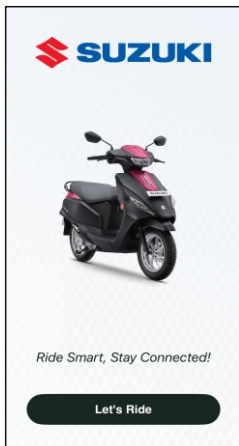
Figure 3.9



This Permission is only for iOS, not available in Android.

Landing Splash Screen:

New Screen displayed at Application Startup to greet rider.



Quick Start Guide

Quick Start Guide is displayed at startup for quick reference on basic usage of the Suzuki Ride Connect application with Digital Instrument Cluster

Additionally, Quick StartGuide can be found under Help Section in More Tab
Help Section → General →Quick Start Guide & FAQ→ Quick Start Guide



**If the Rider does not "Allow" the Permission(s) // feature(s) , component(s), the Application feature dependent on the component may not function as expected.*

4. CREATE PROFILE

On the first login of the Application, it allows the user to create the profile (Figure 4.1).

1. Adding Profile picture:
 - a. Click on the Profile pic icon
 - Choose the image from Gallery
 - Capture it by using the Camera
2. Rider's Name: Enter the name.
[Lowercase Characters, Numeric Numbers, Symbols, etc. are not supported.]

Characters input limit is 20 including spaces

3. Location:

Tap to Fetch User's  Current Location (Recommended) from GPS automatically.

The User can also enter the location manually*.

Characters input limit is 20 including spaces

**Only when Internet Connection is not available, or location Permission is disabled.*

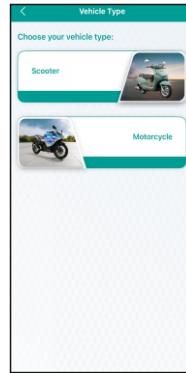


Figure 4.1(1)

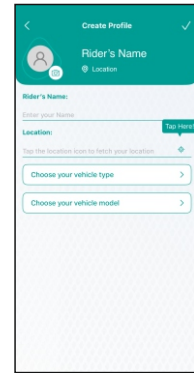


Figure 4.1(2)

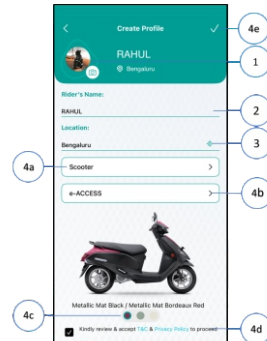


Figure 4.1(3)

4. Your Vehicle

- Choose Your Vehicle Type: Scooter or Motorcycle. (Figure 4.1)
- Choose Your Vehicle Model: Model of the Scooter/Motorcycle (Figure 4.2).
- Slide to change the Vehicle colour (Figure 4.3).
- Terms & Conditions: The user needs to fill check box beneath to agree all Terms & Condition and Privacy Policy (Figure 4.4).
- Select OK/Confirmation Button (Figure 4.5).



Figure 4.2

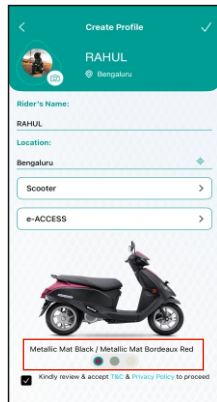


Figure 4.3

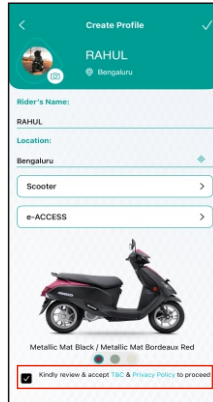


Figure 4.4

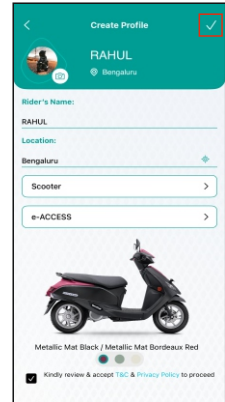


Figure 4.5

Users need to allow the Notification Access permissions for using the Suzuki Ride Connect Application (Figures 4.6 and 4.7) after this, the Application will show the Dashboard screen

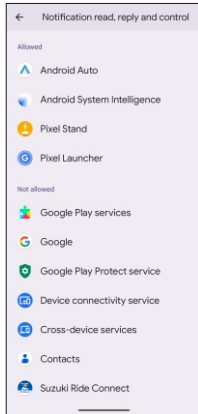


Figure 4.6

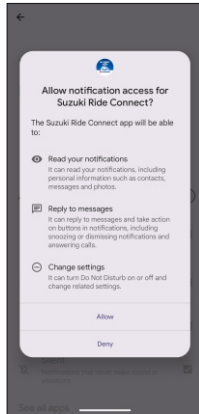


Figure 4.7

5 . SUZUKI RIDE CONNECT APPLICATION WELCOME SCREEN

The application dashboard is the default screen which provides user information and important statistics of the vehicle. The screen contains the following information as marked in Figure 5:

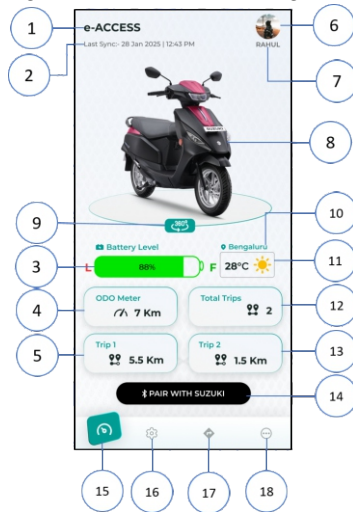


Figure 5

1. Vehicle Model: Vehicle name as selected by Rider during Profile creation.
2. Last Sync: Specifies the date and time when the Application was last connected to the Digital Instrument Cluster
3. Energy Level: Energy level information of the vehicle also displays low energy warning by blinking the Energy bar.
4. Odometer: Total distance ridden in "Km's" of the connected Suzuki vehicle.
5. Trip A: Display the Vehicle's Trip A reading in "KM".
6. Rider's Profile Image: Displays the Rider Profile Image.
7. Rider's Name: Displays Rider's name .
8. Vehicle Image: Displays Vehicle Image in Rider's desired color.
9. 360° View: Swipe the vehicle image Left/Right to rotate the vehicle and get a glimpse of your Vehicle from all sides.
10. Location: Displays the current location of the Rider
11. Ambient Weather: Displays ambient weather of current location.
12. Total Trips: Number of trips taken with navigation enabled.
13. Trip B: It displays the Vehicle's Trip B reading in "Km".
14. Pair with Suzuki: Tap to search and pair with the vehicle via Bluetooth.
15. Welcome Screen Tab
16. Settings Tab
17. Navigation Tab
18. More Tab

6. AMBIENT WEATHER

Allows user to view Weather Summary like Temperature, AQI, Weather Condition etc. of their current location.

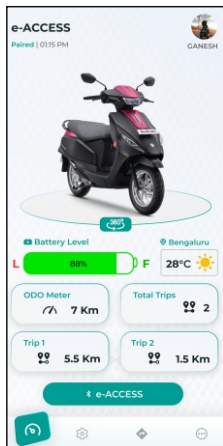


Figure 6.1.1

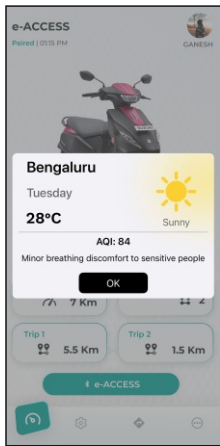


Figure 6.1.2



Ambient Weather On Digital Instrument Cluster



Note

1. Temperature and AQI values are for guidance only and may vary due to external data sources.
2. Ambient Weather data in Access Models is only available in application, but it's not Supported on the cluster.

6.1 PAIR WITH SUZUKI

User can tap on "PAIR WITH SUZUKI" to search and pair with the Vehicle.

The (Figure 6.1.1) shows the Bluetooth connection process as follows.

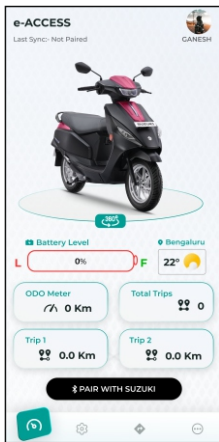


Figure 6.1.1(1)

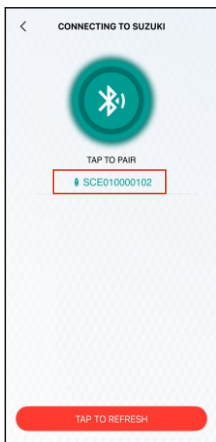


Figure 6.1.1(2)

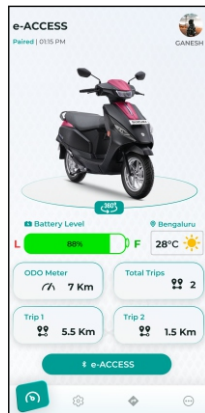


Figure 6.1.2

- PAIR WITH VEHICLE: To search for vehicle.
- TAP TO REFRESH: Refresh the ongoing search.
- BLUETOOTH ID: Select on Bluetooth ID to pair with vehicle, once the PAIRING completes, connection will get established. The list can contain any number of Suzuki vehicles. The application will always show the last connected vehicle ID on top (in case of multiple vehicle) after first successful connection.
- BACK Arrow: To go back the window manually.



Note

In Case of application reinstallation in iOS, User needs to forget the Vehicle BT ID from Phones Bluetooth saved Devices.

Steps: Phones' Settings → Bluetooth → Select Target vehicle BT ID by pressing icon → Forget the device.



Note

Subsequent time, the Application will be automatically connected to the last paired vehicle once started. Digital Instrument Cluster will display BT ID for 120 seconds after Ignition ON. After that, user must press MODE button to go to PAIRING MODE again.

In iOS application, User needs to allow or give permission to the application (Figure 6.1.3, 6.1.4 & 6.1.5) to get notification alerts over Digital Instrument Cluster.

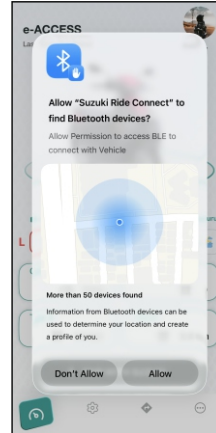


Figure 6.1.3

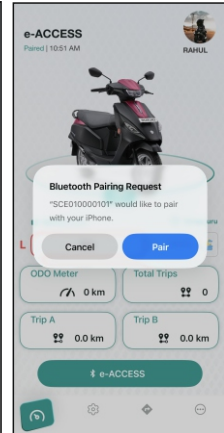


Figure 6.1.4

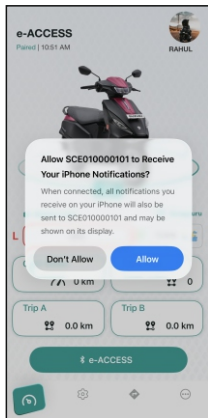


Figure 6.1.5



In iOS application, if user pair Ride Connect application with the vehicle while the Smartphone was already having the unread SMS or W-MSG, SMS notification will be displayed immediately after connection is established.

To disconnect the application from vehicle, tap on "TAP TO DISCONNECT" option (Figure 6.1.6). It will ask for the confirmation "Do you want to disconnect the vehicle?" (Figure 6.1.7). Click on Yes button to proceed

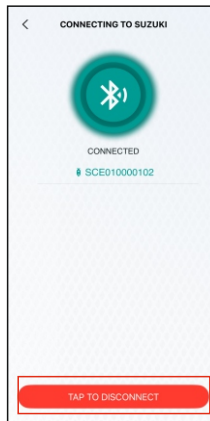


Figure 6.1.6

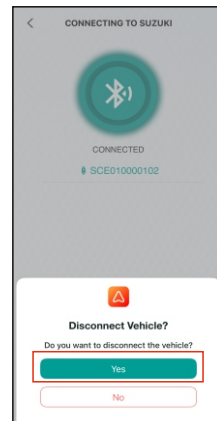


Figure 6.1.7

In case of Android application -For auto-pairing, user either must restart the application or perform the Ignition OFF and ON the vehicle.

In case of iOS application – For auto-pairing, user must press mode button on Digital Instrument Cluster or perform the Ignition OFF and ON the vehicle and then restart the application.



This SCE010000102 is a sample Bluetooth ID. It is unique for each vehicle.

In iOS application, it takes about 3 seconds to disconnect after user selects "TAP TO DISCONNECT"

After manual disconnection, if user connects application again during keeping Ignition-ON on the vehicle:

- *In Android application: User need connection by following process shown in 7-8.*
- *Automatic pairing is not available after manual disconnection.*

6.2 LOW BATTERY ALERT

When the battery level is low, a pop-up notification is displayed along with a voice prompt. Clicking on “Yes” will navigate to the Charging Stations search screen displaying nearby Suzuki Smart Charge Stations and suggestions. Clicking on “No” will close the alert, and no further action will be taken.

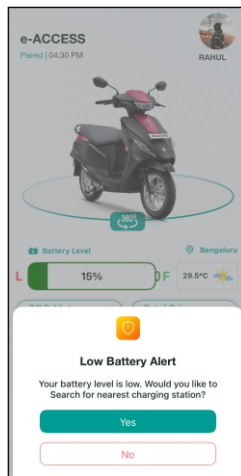


Figure 6.2.1

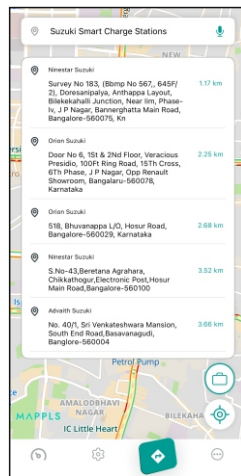


Figure 6.2.2

7. SETTINGS

The Settings screen lets you view your profile and change application options easily. You can turn Notifications and features on or off using simple toggle buttons.

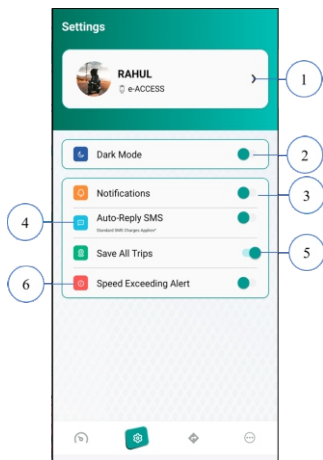


Figure 7a (Android)

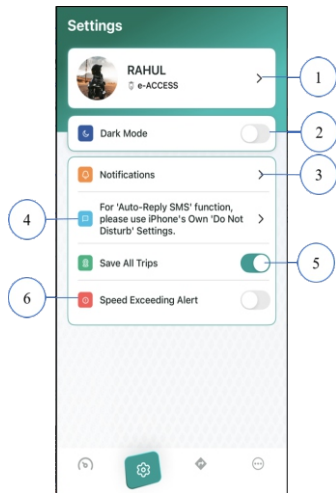
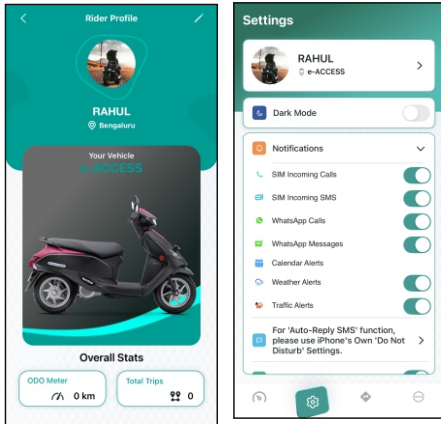


Figure 7b (iOS)



The Settings page allows user to configure the following features (Figure 7a and 7b):

1. Rider details: Displays rider and Vehicle information
Select “Edit Icon” to Edit Rider or Vehicle Information
2. Dark Mode Toggle: Switch between Dark and Light theme based on user preference.
3. Notifications: Enable/Disable the notifications of
 - Calls (SIM & WhatsApp)
 - Text Messages (SMS & WhatsApp)
 - Calendar Alerts, Weather Alerts & Traffic Alerts
(Calendar Alerts can only be toggled in Android, not iOS)

- Weather Alerts
 - Traffic Alerts
4. Auto-Reply SMS*: Send predefined or custom text to the caller while riding.
This feature will only work for Incoming Cellular Calls.
 5. Save All Trips: This feature allows the user to Enable/Disable auto saving of trips while using navigation feature.
 6. Speed Exceeding Alert : This feature allows the user to Enable/Disable the Speed Warning notification.

* Auto-Reply SMS is supported in Android OS only, not available on iOS.

7.1 NOTIFICATION

When Notification is turned ON, the rider gets following options to select from (Figure 7.1):

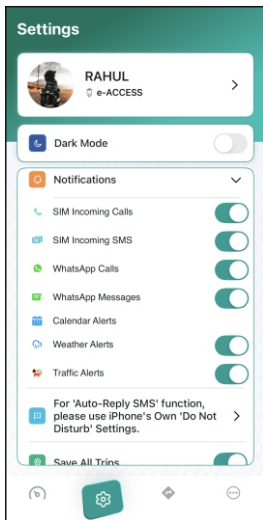


Figure 7.1 iOS

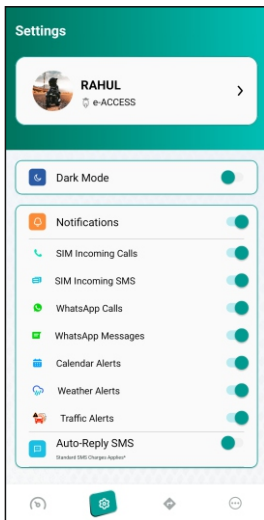


Figure 7.1 Android

7.1.1 SIM INCOMING CALLS

- Enables/Disables the notifications for SIM Incoming Calls.
- When enabled, displays SIM Incoming Call notification in Digital Instrument cluster for 10 seconds.
- Caller name will be displayed if stored in the Phonebook directory, else caller's number will be displayed.
- In case of multiple events occurring at the same time
i.e Call/WhatsApp Call Ringing + SMS,
Call/WhatsApp Call Ringing + W-MSG),
overlapping SMS/W-MSG notifications will not be displayed over Digital Instrument cluster apart from Message Alert Notification icon.
- Message Alert Notification icon is displayed immediately after receiving SMS/W-MSG.

The following Images shows the cellular incoming call alert notifications:



Cellular Incoming Call Notification On Digital Instrument Cluster



Missed Call and Last Caller Display on Digital Instrument Cluster

i Note

**Missed Calls alert feature is available in Android application only, not in iOS application.
Digital Instrument Cluster will display the "blank Space" in the alpha-numeric display area if Contact is saved in - any other language apart from English.
- Contains non-supported special characters and emojis*

7.1.2 SIM INCOMING SMS

- Enables/Disables the notifications for SIM Incoming SMS.
- When enabled, displays SIM Incoming SMS notification in Digital Instrument cluster for 10 seconds.
- Sender Name will be displayed if stored in the Phonebook directory, else sender number will be displayed.
- SMS incoming notification will not be displayed over Digital Instrument cluster if received from unsaved contact.
- The limit of unread SMS is 99. When it crosses 99, the cluster will display it as "99+"

The following Images shows the Cellular SMS alert



Cellular SMS Notification On Digital Instrument Cluster



SMS Count and Last Sender On Digital Instrument Cluster



Note

SMS notification received during Call ringing (Cellular and WhatsApp) will not be displayed on Digital Instrument Cluster apart from Message Alert Notification icon.

- Un-Read SMS Count information feature is available in Android application only, not in iOS application.

7.1.3 WHATSAPP CALLS

- Enables/Disables the notifications for WhatsApp Calls.
- When enabled, displays Incoming WhatsApp Call notification in Digital Instrument cluster for 10 seconds.
- Caller name will be displayed if stored in the Phonebook directory, else caller's number will be displayed.

The following images shows the WhatsApp call (W-CALL) alert notifications:



WhatsApp Call Notification On Digital Instrument Cluster



Missed WhatsApp call and Last Caller Display On Digital Instrument Cluster

Note

- The limit of missed W-Call is 99. When it crosses 99, the cluster will display it as "99+".
- Certain Data Enabled Applications and VOIP services are restricted due to dependency on Mobile Handset and OS.
- Missed Calls alert feature is available in Android application only, not in iOS application.

7.1.4 WHATSAPP MESSAGES

- Enables/Disables the notifications for WhatsApp Message.
- When enabled, displays WhatsApp Messages notification in Digital Instrument cluster for 10 seconds.
- Sender Name will be displayed if stored in the Phonebook directory, else sender number will be displayed.
- For Scenarios:
 1. Only the phone number is stored (not stored caller name)
 - In Android application - No notification.
 - In iOS application - Sender number will be displayed.
 2. Unsaved contact:
 - In Android application - No notification
 - In iOS application - Sender's WhatsApp Profile Name will be displayed.

The following images shows the WhatsApp Message (W-MSG) alert notifications:



WhatsApp Message Notification On Digital Instrument Cluster



WhatsApp Message Count and Last Sender On Digital Instrument Cluster

i Note

- Un-Read Message Count information is available in Android application only, not in iOS application.
- The limit of unread Message in 99. When it crosses 99. the cluster will display it as "99+ .

Procedure to Sync a WhatsApp Contact with Your Phone for Notifications

To ensure WhatsApp message notifications are correctly recognized & displayed on the cluster, contact must be synced with phone's contact list. Follow the steps below to enable:

Steps to Enable WhatsApp Message Notifications

- Open WhatsApp
- Go to Chats
- Select a WhatsApp contact not saved in your phone's contacts
- Tap the contact name at the Top of Chat to open Contact Details
- Select "Edit" to modify the contact information (Figure 7.1.4(1))
- Enable "Sync contact to phone" / "Save to phone" (device-dependent) (Figure 7.1.4(2))

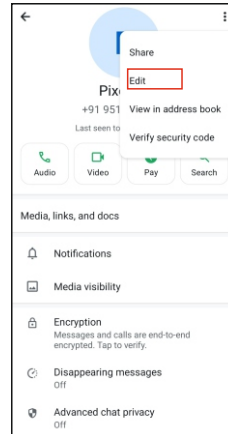


Figure 7.1.4(1)

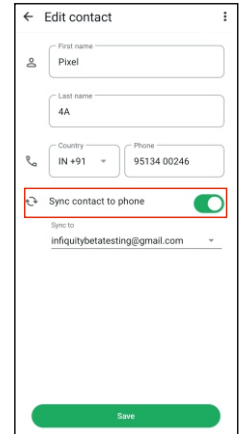


Figure 7.1.4(2)

7.1.5 CALENDAR ALERTS

- Enables/Disables notifications for calendar alerts.
- Calendar Alerts can only be toggled in Android, not iOS
- When enabled,
The Alert displays alerts for events saved in Smartphone's Calendar in Digital Instrument cluster for 10 seconds.
- Alerts can be set 15 min, 30 min or 45 min prior to the actual event .(Only for Android OS not for iOS.)
- Calendar icon is displayed in the cluster screen whenever a notification in Smartphone receives the notification from the calendar app.

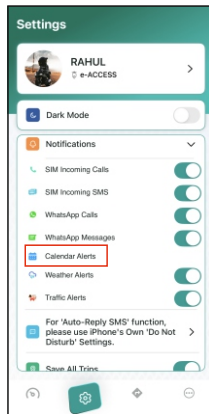


Figure 7.1.5 iOS

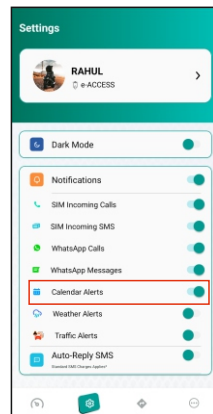


Figure 7.1.5 Android



Note

*Make sure that 'Calendar Alerts' notifications are turned ON in the Settings Tab of the application. Notifications can be enabled/disabled as per the user preference. All Notifications which are enabled will be displayed on the Digital Instrument Cluster.

*Calendar Alert is Applicable for only Access (2025) and e-ACCESS Models



7.1.6 WEATHER ALERTS

- Enables/disables notification for weather Alerts.
- When enabled, displays alerts for possible Weather conditions for the destination set in Navigation and along the route in the Digital Instrument cluster for 10 seconds alternatively with TBT icon.

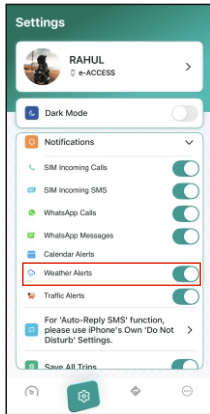


Figure 7.1.6



Weather Alerts displaying On Digital Instrument Cluster



Note

**Weather Alerts are Applicable for only New Access (2025), Access-TFT Edition (2025) and e-ACCESS Models.*

7.1.7 TRAFFIC ALERTS

- Enables/Disables notification for Traffic Alerts in Digital Instrument cluster.
- When enabled, displays an alert if there's heavy traffic on your navigation route, in the Digital Instrument cluster, alternating with the TBT icon for 10 Seconds.

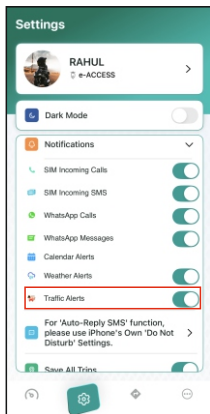


Figure 7.1.7



Traffic Alerts displaying On Digital Instrument Cluster



Note

Traffic Alerts are only applicable for Access-TFT Edition and e-ACCESS Model(2025).

7.2 AUTO-REPLY SMS

- Enables/Disables the Auto-Reply SMS feature.
- When enabled, Caller gets a SIM SMS (predefined or custom text set by user) automatically while driving when receiving any Incoming SIM Call.
- When enabled, no incoming call notification will be displayed in Digital Instrument cluster.
- Following are the options to set (Figure 7.2):

1. I'll Call You Later
2. I'm Busy
3. I'm Riding
4. Custom Message: The Rider can type custom message up to 160 characters.

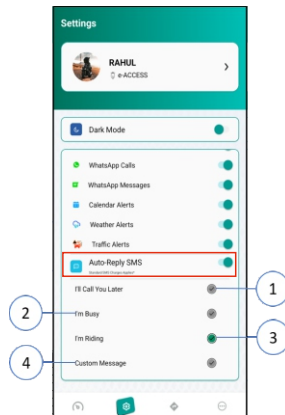


Figure 7.2



Note

- Auto-Reply SMS option: The SMS charges may apply as per Network Provider Standards. *This feature is available in Android only and not available in iOS.
- This feature will only work for Incoming Cellular Calls and not for WhatsApp Incoming Calls.

7.3 SPEED EXCEEDING ALERT

- Enables/Disables the Speed exceeding alert in Digital Instrument cluster.
- When enabled, displays “OVERSPEED” alert in Digital Instrument cluster, when vehicle crosses set speed limit.

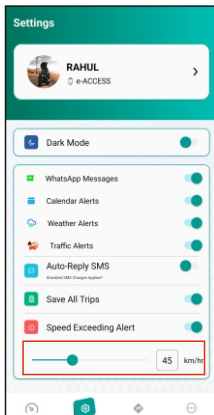


Figure 7.3



Over speed Alert displaying On Digital Instrument Cluster



Note

We recommend riders to not violate the speed limit and follow all traffic rules while riding.

8. NAVIGATION

When Rider starts Navigation for the first time, Permission Confirmation screen will appear and Ride Connect Application will ask for location access for all the time. The Rider needs to select "Allow All the Time" option for smooth use of Navigation.

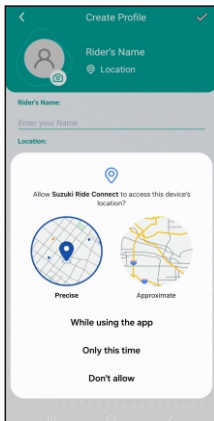


Figure 8.0 Android

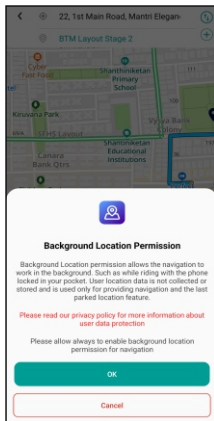


Figure 8.0.1 Android

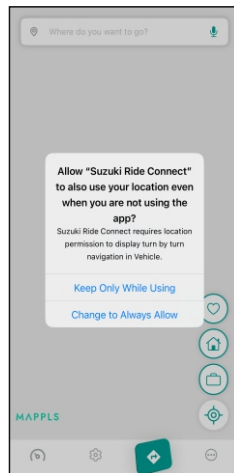


Figure 8.0.2 iOS



Note

1. During navigation other functionalities cannot be controlled due to safety reasons.
2. Maps/Navigation & Weather Services are Complimentary for 5 years from Date of Vehicle Purchase.

Facilitates user in navigating to different places.

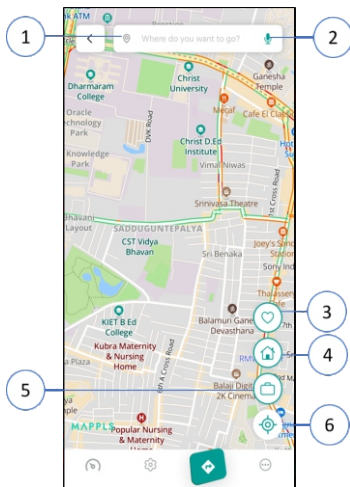




Figure 8.0.3

1. Search Bar
2. Voice Search
3. Favourite location
4. Home Address
5. Work Address
6. Current Location

In this map Rider can search for the desired location.

- Search Bar is used to search for desired locations and set it as destination from the search results.
- Voice Search is used to search for desired location by speaking and set it as destination from the search results.
- Select  icon to locate Rider's current location or focus on current location.
- Select  to search and pair with Suzuki vehicle.

If Vehicle is already connected, then it will not appear.

8.1 MY FAVOURITE LOCATIONS

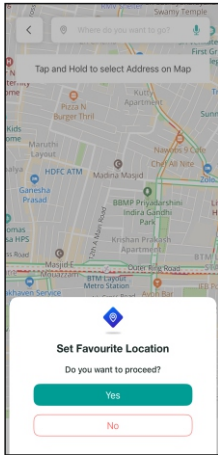


Figure 8.1

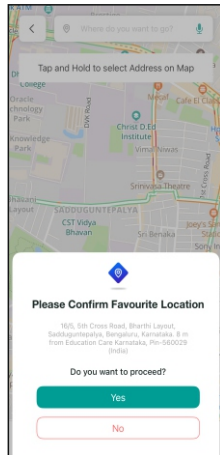


Figure 8.1.1

- This feature is for user convenience which helps user for quick navigation.
- User can set/edit/delete the Favourite location.

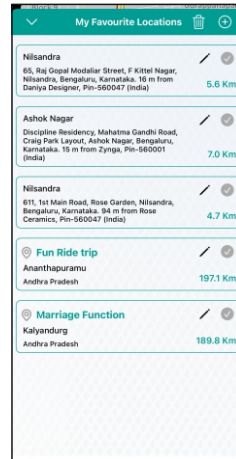



Figure 8.1.2

- Use Add button to Add the Favourite Address.
- The  delete icon can be used to delete the any address.
- Up to 10 Favourite locations can be saved .



Note

For rider 's safety other Application functions cannot be accessed during navigation.

8.2 HOME AND WORK

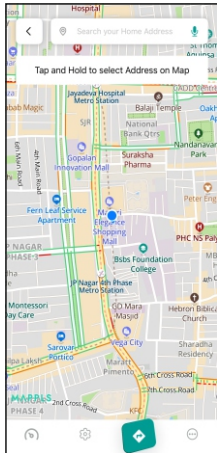


Figure 8.2

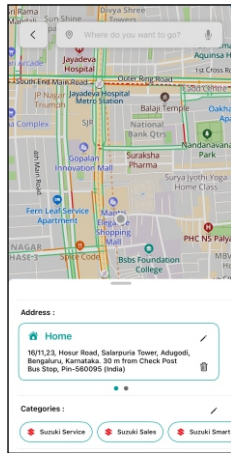


Figure 8.2.1

- This feature is for user convenience which helps user for quick navigation.
- User can set/edit/delete the custom location.

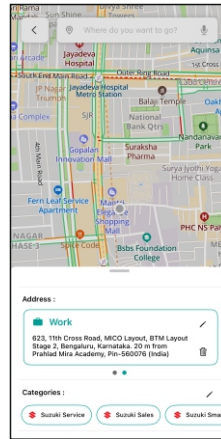



Figure 8.2.2

Home and Work Features Description:

- Use edit button to Add/Edit the Home/Work Address.
- The  delete icon can be used to delete the associated address.



Note

For rider's safety other Application functions cannot be accessed during navigation.

8.3 POINT OF INTEREST (POI)

Search for predefined categories such as ATM, SUZUKI Service, Hospitals/Clinics, etc.
The rider can rearrange the POI categories as per preference.

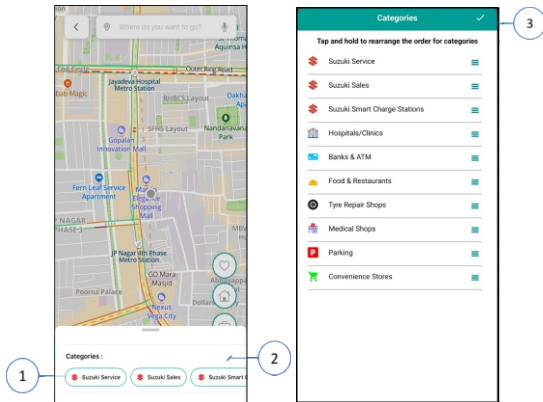


Figure 8.3.1

Figure 8.3.2

8.4 SEARCH LOCATION

1. Search Bar: The user can search for desired location in Search Bar.
2. Auto Suggest: Application suggest the addresses as per the input characters.
3. Recent Search: Application shows the last 5 recent searches here along with Aerial Distance.

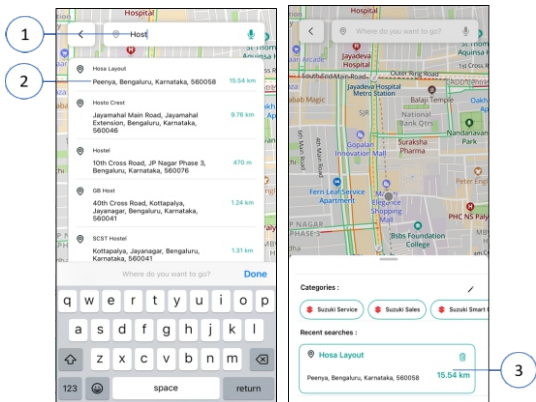


Figure 8.4.1

Figure 8.4.2



Figure 8.3.3

Your Safety is our top most priority. We strongly recommend riders to obey all the traffic rules while riding for your own safety.

**This popup will come before every trip to remind you for your safety.*

8.5 ROUTING

When destination address is selected, map provides all possible alternate Navigation Routes

1. Starting Location: Current location
2. Destination Location: Final point of the route/trip.
3. Swap Icon: Click on it to Interchange Start Point & Destination.
4. Add Via Point: Intermediate Trip points.
5. Destination Address: Address description of the destination.
6. Total Distance: Total distance of the planned Trip.
7. Navigation Button with ETA (Estimated Time of Arrival): button to start the TBT navigation.



Note

Navigation Routes are optimized for 2-Wheeler Travel only. Roads where 2-Wheelers are restricted will be automatically excluded in accordance with Road Regulations & Safety Norms.

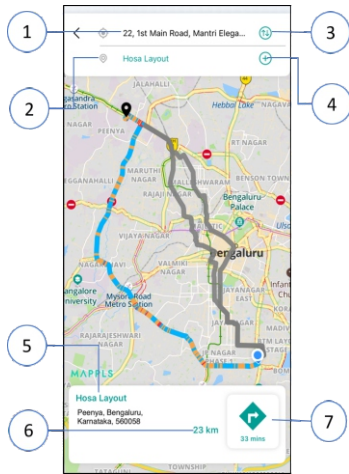


Figure 8.5

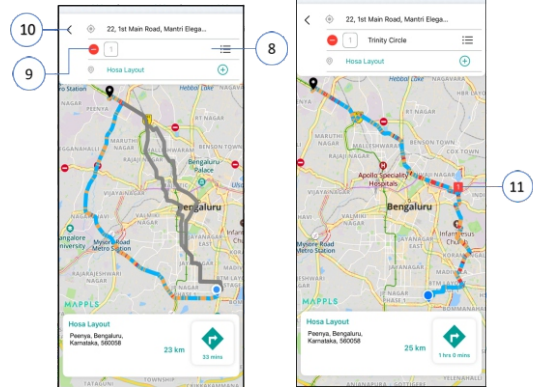


Figure 8.5.1

Figure 8.5.2

8. Via Point field: Provision to enter intermediate address for navigation.
9. Remove Via Point option: Provision to remove the intermediate via points.
10. Back option: Back to navigation home page.
11. Via Point Number/Marker: Via point marker number for easy tracking.



Note

The navigation Works only when Ride Connect Application is connected to the Vehicle.

8.6 TBT (TURN-BY-TURN) Navigation:

1. Compass: User can switch between North-Up or Heads-Up Map view.
2. ETA (Estimated Time of Arrival): Estimated time to reach Destination.
3. DTG (Distance to Go): Remaining distance to reach Destination.
4. Voice Guidance: User can Enable/Disable real time voice guidance.
5. Current Location: Displays Current location of user.
6. Next Manoeuvre Details and Road Name.
7. Next Turn information - TBT Icon with remaining distance.
8. Previous Turn (TBT) detail.
9. Next Turn (TBT) detail.
10. Navigation Feedback Function.
11. Destination Weather Details.
12. Two-Wheeler Route Polyline.



Navigation Routes are optimized for 2-Wheeler Travel only. Roads where 2-Wheelers are restricted will be automatically excluded in accordance with Road Regulations & Safety Norms.

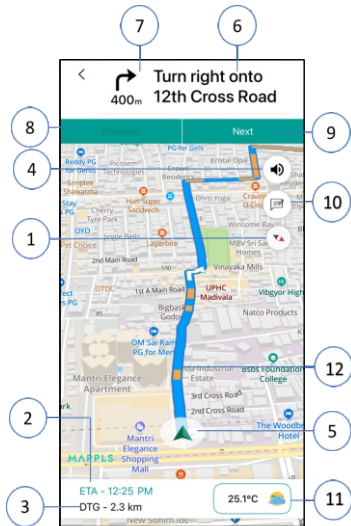


Figure 8.6



Temperature and AQI values are for guidance only and may vary due to external data sources.

8.7 NAVIGATION FEEDBACK FUNCTION:

- This feature allows users to
- Share live feedback during Active Navigation for the route on which user is riding.
- This feedback helps to inform other users traveling along the same route about current Traffic Conditions on the Route.
- Different Traffic Conditions include current Traffic Congestion, Road Jams, Accidents, Water Logging etc. as well as incorrect/ missing location details that needs to be updated in the Maps for map accuracy.

Steps to share feedback:

- Start Navigation to any desired location.
- Navigation Feedback Function will be available in Active Navigation Screen as shown in the Figure 8.7
- While riding, if the user encounters conditions like Traffic Jam or Congestions, accidents on the route, then the user can access the live feedback option to report the Issue.

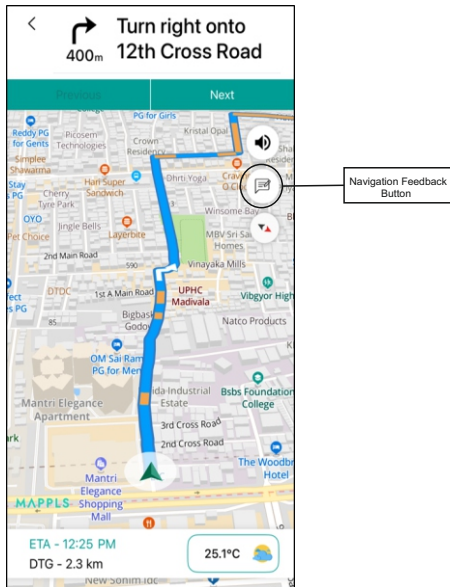


Figure 8.7

Navigation Issue Reporting Procedure:

- Click on Navigation Feedback Icon in the Active Navigation Page to open the Main Categories
- The Main categories are available and are displayed as shown in the Figure below:
 - a. Traffic
 - b. Safety
 - c. Road Condition
 - d. Map
- Select the appropriate Main Category Radio Button based on Feedback Type and click Continue to go the Sub-Category page.
- After selecting the Main Category Radio Button → Click on Continue.

The following Subcategory Page Opens based on the Main Category Selected.

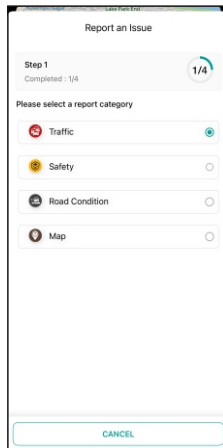


Figure 8.7.1

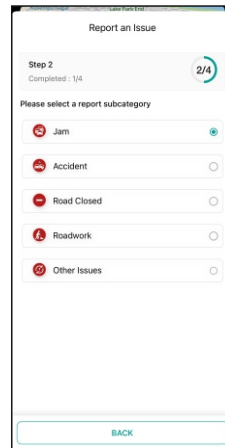


Figure 8.7.2

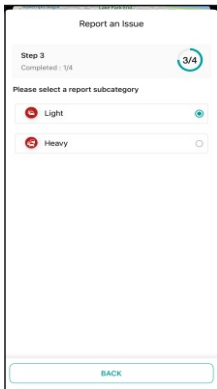


Figure 8.7.3



Figure 8.7.4

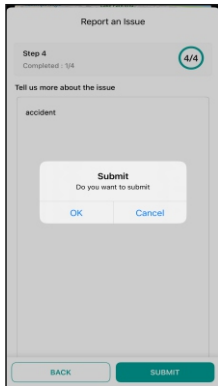


Figure 8.7.5

Reported Feedback will reflect immediately on the Live Navigation Screen as shown in the images: Figure : 8.7.6, 8.7.7

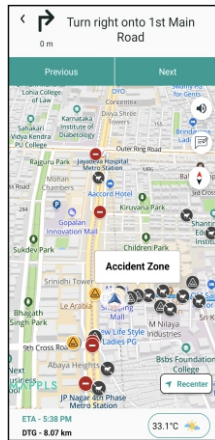


Figure 8.7.6

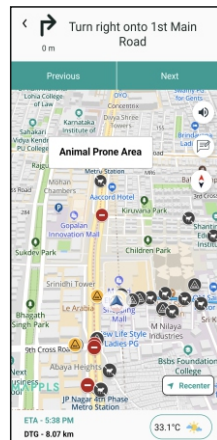


Figure 8.7.7

9. MORE...

In More... (Figure 9) user will get Below Options.

1. Last Parked Location
2. Periodic Vehicle Service Alerts
3. Energy Consumption
4. Digital Wallet
5. My Saved Trips
6. Renewal Alerts
7. Help Section

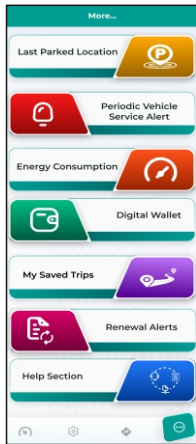


Figure 9

9.1 LAST PARKED LOCATION:

- Rider can find the last parked vehicle location (Figure 9.1).
- Users can find the parked location of the vehicle when it was last disconnected from the smartphone.
- User can start the Navigation to locate the Parked Vehicle.
- User can also share last parked location with other users through all available mediums like WhatsApp, Text Message, Email, Facebook etc. (Figure 9.1.1).

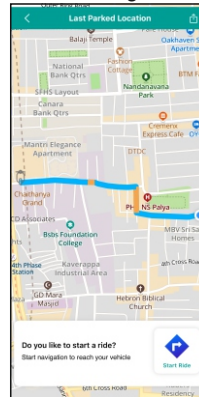


Figure 9.1

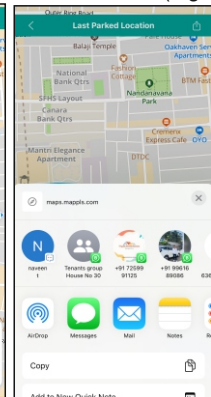


Figure 9.1.1



Re-pairing is not required to use the Last Parked Location feature after disconnection

9.2 PERIODIC VEHICLE SERVICE ALERTS

- This feature offers a convenient Periodic Vehicle Service Alert feature designed to help you keep your vehicle in optimal condition by ensuring the essential maintenance tasks like Periodic Vehicle Service, Traction Battery Inspection, Brakes Inspection, Tyres Inspection, Steering Inspection, Chassis Bolts & Nuts Tighten are performed on schedule, preventing premature wear and tear.
- This feature ensures you are notified well in advance of any critical service milestones.
- Navigate to "Periodic Vehicle Service" section in More screen of Suzuki Ride Connect app. (Figure 9.2.1)
- User can add up to 5 vehicles by clicking on (+) icon and can set alerts for added vehicles.
- Select the vehicle for which you want to update the Service Alerts.
- Set the expiration date/Kilometres (Figure 9.2.2) and configure a prior notification to receive alerts on your smartphone 7, 15, or 30 days before the expiration and click on save to get Notifications on Every day around 9AM(Figure 9.2.3).
- Once you set the alert, a popup will display every time when you launch application with Snooze and Dismiss option. (Figure 9.2.4)
- User can click on Snooze button so that the Alerts remainder is disabled for the current alert.
- Clicking on Dismiss Button will permanently remove the Alerts.
- Following vehicle service alerts can be configured:
 1. Periodic Vehicle Service
 2. Traction Battery Inspection
 3. Brakes Inspection
 4. Tyres Inspection
 5. Steering Inspection
 6. Chassis Bolts & Nuts Tighten

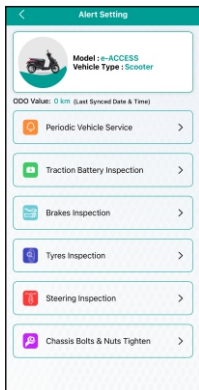


Figure 9.2.1

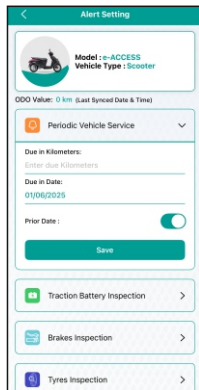


Figure 9.2.2

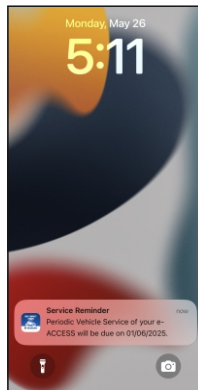


Figure 9.2.3

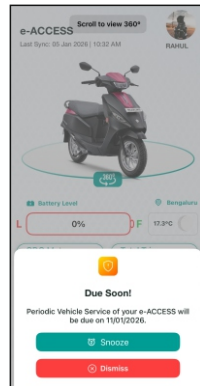


Figure 9.2.4

Changing the Primary vehicle

- Click on the more icon on the right top corner.(Figure 9.2.5)
- Change Primary vehicle popup will be displayed along with Yes and No button.(Figure 9.2.6)
- Click on Yes button and select the vehicle which you want to make as Primary vehicle.(Figure 9.2.7)
- Click on Right Icon on the right top corner.(Figure 9.2.8)

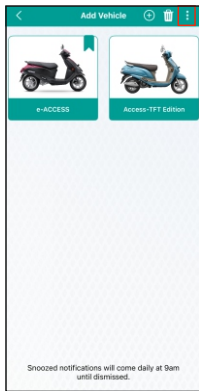


Figure 9.2.5

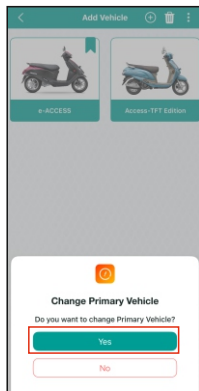


Figure 9.2.6

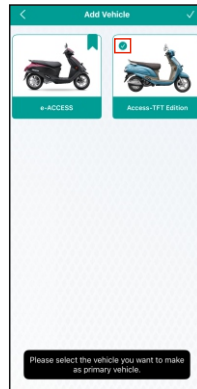


Figure 9.2.7

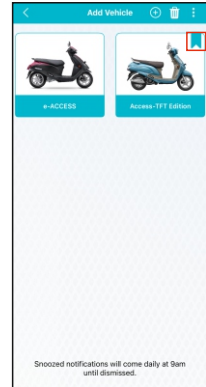


Figure 9.2.8



Note

Changing the primary vehicle in the Digital Wallet follows the same procedure like Periodic Vehicle Service Alerts.

9.3 ENERGY CONSUMPTION

- User can view both daily and monthly values in the application with graphs in Energy consumption feature in More screen, it will display Energy consumption and distance covered details. (Figure 9.3.1&9.3.2).
- User can also get the Energy consumption values from the My Saved trips. (Figure 9.3.3)

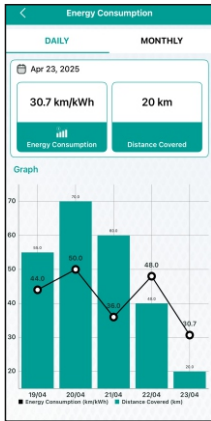


Figure 9.3.1

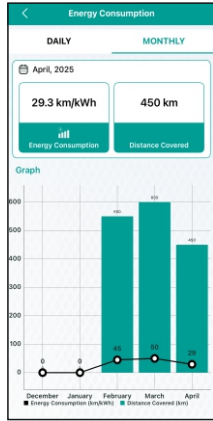


Figure 9.3.2

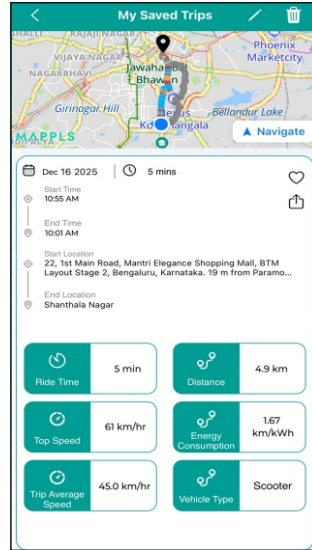


Figure 9.3.3



Note

* Graphs are illustrative. Actual Values may vary based on Riding conditions.

9.4 DIGITAL WALLET

- This feature provides a Digital Wallet which is designed to securely store and manage important vehicle-related documents such as Driving License, Vehicle Insurance, Registration certificate,
- Navigate to the "Digital Wallet" section in the More screen of Suzuki Ride Connect app. (Figures 9.4.1)
- User can add up to 5 vehicles by clicking on (+) icon and can store documents and set document alerts for added vehicles.
- Select the vehicle for which you want to store document or set the document expiring Alert. (Figures 9.4.2)
- Soft copy of the document can be added by following the below steps
 - Front image of document [Android & iOS]
 - a. Click on the Add image
 - b. Choose the image from Gallery (or)
 - c. Capture it by using the Camera
 - Back image of document [Android]
 - a. After adding front image
 - b. Swipe right and click on camera icon
 - c. Choose the image from Gallery (or)
 - d. Capture it by using the Camera
 - Back image of document [iOS]
 - a. After adding front image
 - b. Click on the View Image
 - c. Click on the (+) icon at right top corner
 - d. Choose the image from Gallery (or)
 - e. Capture it by using the Camera
- After adding the document, set the expiration date, select a notification reminder (7, 15, or 30 days before) and click on Allow to receive alerts Every day at 9AM. (Figure 9.4.3).
- Once you set the alert, a popup will display every time when you launch an application with snooze and dismiss option. (Figures 9.4.4)
- User can click on Snooze button so that the Alerts remainder is disabled for the current alert.
- Clicking on Dismiss Button will permanently remove the Alerts.
- The Following documents can be stored in Digital wallet feature
 1. Driving license(DL)
 2. Vehicle Insurance
 3. Registration Certificate(RC)

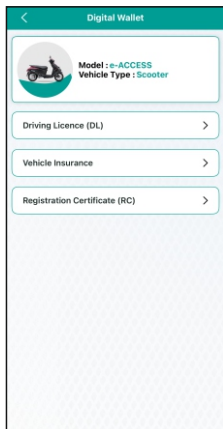


Figure 9.4.1

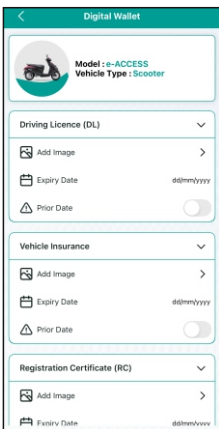


Figure 9.4.2

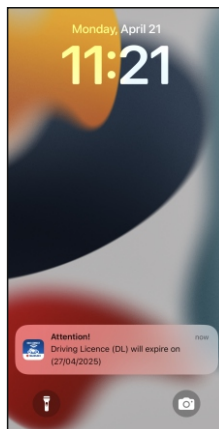


Figure 9.4.3

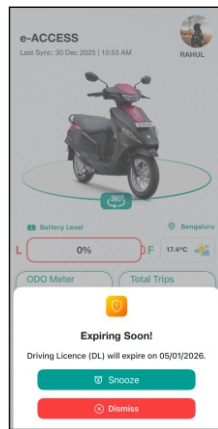


Figure 9.4.4

9.5 MY SAVED TRIPS

1. RECENT TRIPS: Rider can see all the Saved Trips.(Figure 9.5.1)
2. FAVOURITES TRIPS: Rider can save Desired trips to favourite by tapping Heart Icon (Figure 9.5.2)

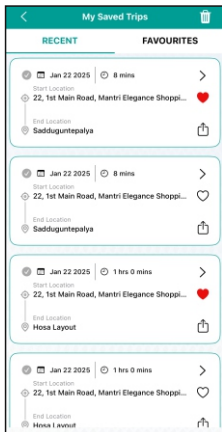


Figure 9.5.1

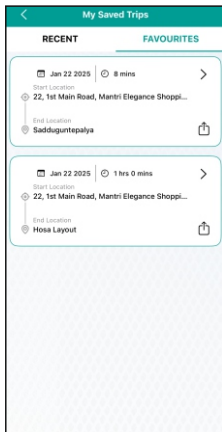


Figure 9.5.2

9.6 RENEWAL ALERTS

- This feature is designed to show Periodic Vehicle Service and Digital Wallet Alerts in a single place as a Notification Centre.
- All the received alerts will be displayed in this Page.
- Periodic Vehicle Service Alerts and Digital Wallet alerts have Snooze and Dismiss buttons. (Figure 9.6.2)
- Snoozed Alerts will be displayed every time user Launches the Application.
- User can click on Snooze button so that Alert reminder is only disabled for current alert.
- Clicking on Dismiss Button will permanently remove the Alert.
- **Renewal Alerts** is a notification centre to check All Alerts set for any service or document which are nearing expiration date & need to be renewed.(Figure 9.6.1)
- Once notification appears on smartphone & user clicks on it, it redirects to the Renewal Alerts Screen in Suzuki Ride Connect Application.

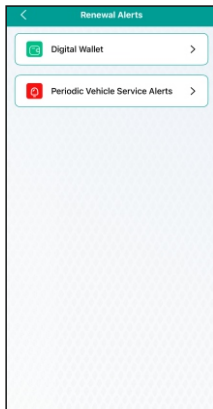


Figure 9.6.1

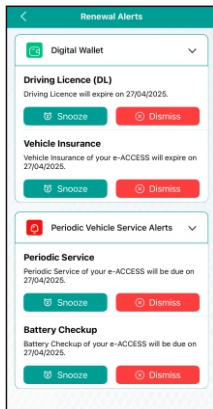


Figure 9.6.2

9.7 HELP SECTION

- Rider will find the below options (figure 9.7.1)

1. General

- Quick Start Guide & FAQ: Rider can view the frequently asked questions (FAQ). This will help the users to understand the application better and clear the doubts if any (Figures 9.7.1, 9.7.2, 9.7.3 & 9.7.4)
- About Us: Rider can View a Short description about the organization (Figure 9.6.5)

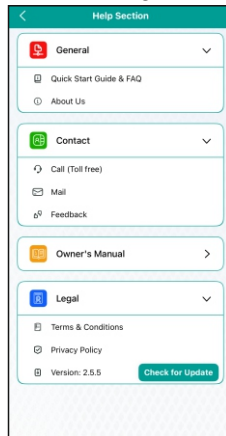


Figure 9.7.1

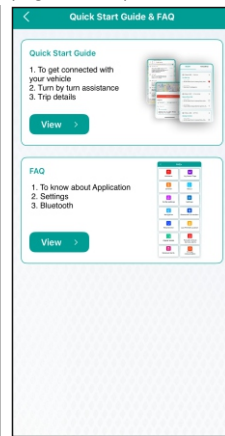


Figure 9.7.2



Figure 9.7.3

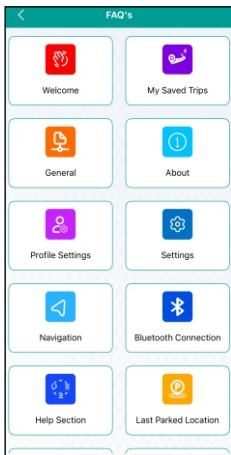


Figure 9.7.4



Figure 9.7.5

2. Contacts

- 1.Call (Toll-Free): Rider can directly call Suzuki customer care center toll free number from the Application in case of any query (figure 9.7.6).
- 2.Mail: Users can easily send an email to the Suzuki customer care center from the application for any queries. By selecting the mail option, a popup will ask if they want to share their phone number choose “Yes” to provide it for a direct contact, or “No” to continue with email support only.(Figure 9.7.7 and 9.7.8).
- 3.Feedback: Rider can directly send feedback to Suzuki customer care center from Application in case any query (9.7.9).

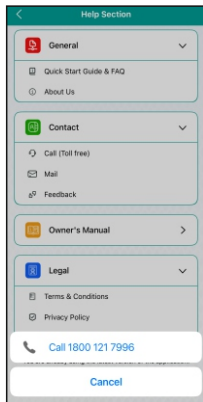


Figure 9.7.6

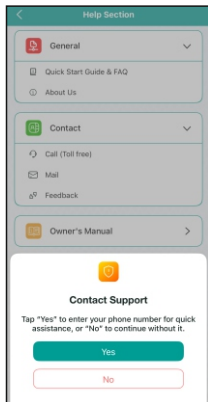


Figure 9.7.7

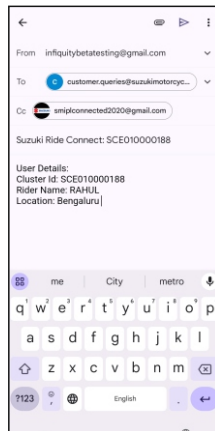


Figure 9.7.8

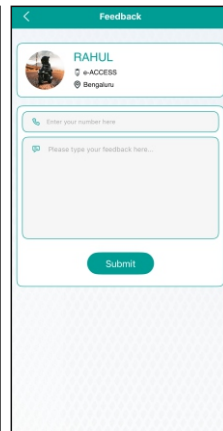


Figure 9.7.9

3. Owner's Manual

Rider can view & read the owner's manual if they need help using the application. (Figure 9.7.9)

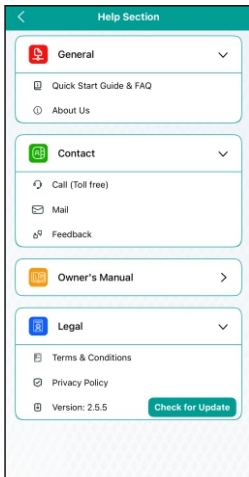


Figure 9.7.9

4. Legal

- i. Terms and Conditions: Rider can view & read Terms and Conditions. (Figure 9.7.10)
- ii. Privacy Policy: Rider can view & read Privacy Policy. (Figure 9.7.11)
- iii. App version: Rider can check Installed Suzuki Application version. (Figure 9.7.9)
- iv. Check for Update: Get redirected to Google Play Store/Apple App Store & update to latest version.

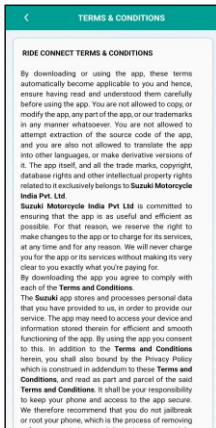


Figure 9.7.10

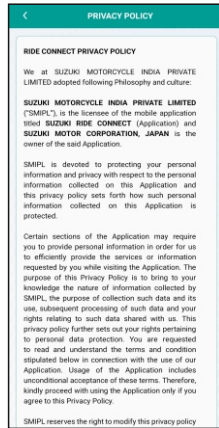


Figure 9.7.11

10. QUICK ACTION

Quick action in the Suzuki Ride Connect app gives you instant access to key features, making your ride simpler and smoother. The Quick action shortcuts include:

- **Last Park Location** – See where you last parked your vehicle so you can easily find it again.
- **App Feedback** – Easily share your comments, suggestions, or issues to help us improve the app.
- **Search by Place** – Find your desired destination and get turn-by-turn directions for a smooth and easy trip.
- **Suzuki Connect** – Pair your Digital Instrument cluster instantly via Bluetooth for a seamless connection.

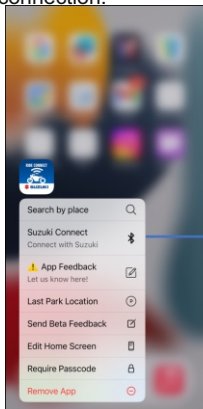


Figure 10(1)(iOS)

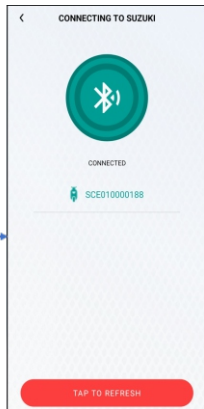


Figure 10.1

Figure 10.1 shows the Suzuki Connect screen opened from Quick Action. Figure 10.2 shows the Search by Place screen opened from Quick Action.

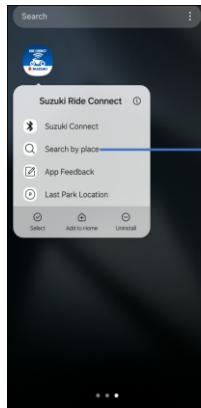


Figure 10(2)(Android)

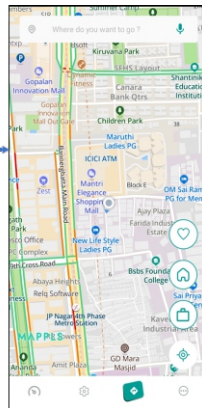


Figure 10.2

10.1 WIDGETS

When widgets are enabled in the application, users can add them to the home screen and resize them as needed. The information displayed within the widget dynamically adjusts based on the selected preferred size. (Figure 10.1.1)

- **Small Widget:** Displays Fuel Level, ODO value, and Last Sync information. (Figure 10.1.2)
- **Medium Widget:** Displays Fuel Level, ODO value, Pair with Suzuki, Last Parked location, and Search by Place feature. (Figure 10.1.3)

Feature Details:

Battery Level: Displays the battery status of the vehicle.

ODO Value: Indicates the total distance travelled by the vehicle.

Last Sync: Shows the most recent time the vehicle data was updated.

Pair with Suzuki: Provides an option to connect the application with the vehicle.

Last Parked Location: Displays the last recorded parking location of the vehicle.

Search by Place: Search for desired destinations.

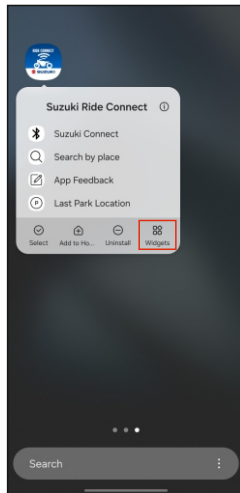


Figure 10.1.1 (Android)

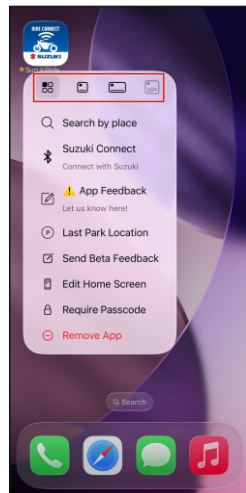


Figure 10.1.1 (iOS)

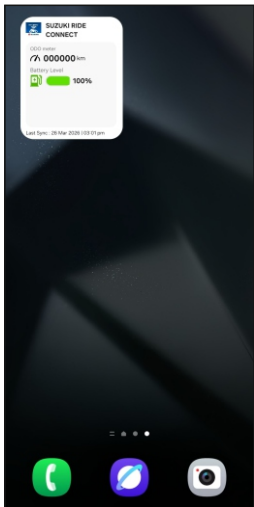


Figure 10.1.2(Android)

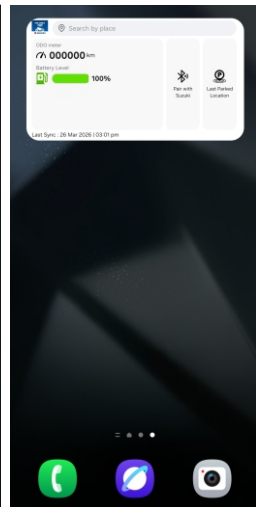


Figure 10.1.3(Android)

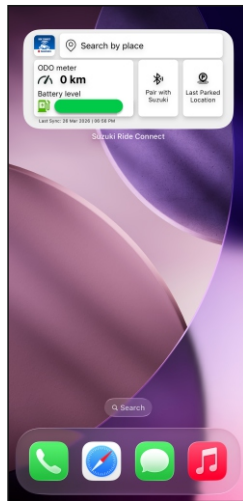


Figure 10.1.2(iOS)

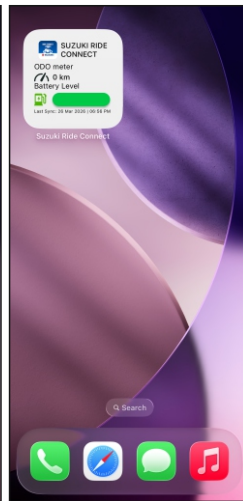
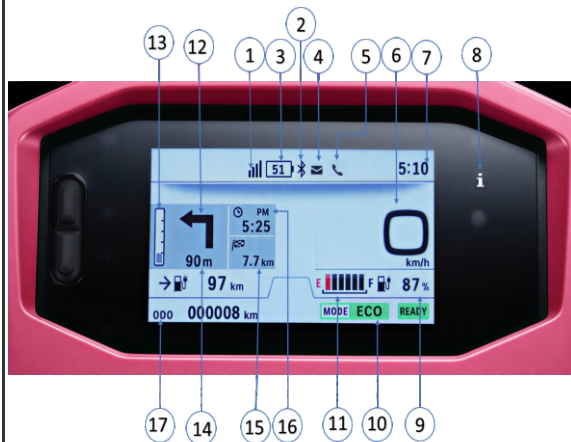


























Figure 10.1.3(iOS)




















11. DIGITAL INSTRUMENT CLUSTER

1. Smartphone Signal Strength (Only for Android™ device)
2. Bluetooth® Connection Icon
3. Smartphone Battery Status
4. Message Receive notification
5. Incoming call Notification
6. Speed Meter
7. Clock
8. Information Alert
9. Vehicle Battery percentage
10. Eco Drive Indicator
11. Vehicle Battery indicator
12. Turn by Turn Navigation Icon
13. Short Distance Indicator Bar
14. Distance until Next Turn
15. Estimated Distance of Arrival.
16. Navigation ETA (Estimate Time of Arrival)
17. Odometer, Trip Meter, Volt Meter, Instantaneous Energy Consumption, Avg. Energy Consumption.















Suzuki Ride Connect - Owner's Manual

	Turn Left		Take a U-Turn		Turn Left at T-Junction		Head North-West
	Sharp Turn Left		Continue Straight		Turn Right at T-Junction		Roundabout Exit at 45°
	Turn Slight Left		Destination Reached		Head South-East		Roundabout Exit at 90°
	Turn Right		Take the ramp on the Right		Head South		Roundabout Exit at 135°
	Sharp Turn Right		Turn Left at Junction		Head South-West		Roundabout Exit at 180°
	Turn Slight Right		Turn Right at Junction		Head West		Roundabout Exit at 225°

	Roundabout Exit at 270°		Sharp Left at Junction		Take Left after Curve		Take a U-Turn
	Roundabout Exit at 315°		Sharp Right at Junction		Keep Left after Curve		Head North
	Attention Alert		Slight Left at Fork		Take Right after Curve		Head North-East
	Slight Left at Junction		Slight Right at Fork		Keep Right after Curve		Head East
	Slight Right at Junction		Continue Straight at Intersection		Take the Ramp on the Left		

Ambient Weather Supported On e-ACCESS

Icon Number	Weather Icon	Weather Text
1		Sunny
2		Cloudy
3		Fog
4		Showers and Light rain
5		T-Stroms
6		Snow

7		Sleet
8		Freezing Rain
9		Rain and Snow
10		Hot
11		Cold
12		Windy

DIGITAL INSTRUMENT CLUSTER: SUPPORTING SPECIAL CHARACTERS

Supported Characters	Character Name
*	Asterisk
+	Plus
-	Hyphen
/	Forward Slash
\	Back Slash
:	Colon
_	Underscore
"	Quotation Marks



Note

Non-supported Special Characters and Emojis will be displayed as "Space".

Disclaimer:

Please be aware that the application may not function as intended on all the devices and operating system versions. Additionally, it may not function properly on Beta software.

We recommend using stable and officially released software versions for the best experience!